

KC/MZ

In the Matter of IN THE MATTER OF THE
 APPLICATION OF TELECOM
 MANAGEMENT, INC. D/B/A PIONEER
 TELEPHONE FOR A CERTIFICATE OF
 AUTHORITY TO PROVIDE
 I N T E R E X C H A N G E
 TELECOMMUNICATIONS SERVICES IN
 SOUTH DAKOTA

Public Utilities Commission of the State of South Dakota

DATE	MEMORANDA
6/23 04	Filed and Docketed;
6/24 04	Orally Filings;
7/27 04	Order Granting COA;
7/27 04	Docket Closed.

NOWALSKY, BRONSTON & GOTHARD

A Professional Limited Liability Company

Attorneys at Law

3500 North Causeway Boulevard

Suite 1442

Metairie, Louisiana 70002

Telephone: (504) 832-1984

Facsimile: (504) 831-0892

Leon L. Nowalsky
Benjamin W. Bronston
Edward P. Gothard

Monica Borne Haab
EllenAnn G. Sands
Bruce C. Betzer
Philip R. Adams, Jr.

June 22, 2004

RECEIVED

JUN 23 2004

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Via Express Delivery

Executive Secretary
South Dakota Public Utilities Commission
500 E. Capitol Avenue
Pierre, SD 57501-5070

RE: Telecom Management, Inc. d/b/a Pioneer Telephone

Dear Sir:

Enclosed herewith for filing please find an original and ten (10) copies of the Application of Telecom Management, Inc. d/b/a Pioneer Telephone. for authority to provide interexchange telecommunications services in South Dakota. The requisite \$250.00 filing fee is enclosed.

Please date stamp and return the attached copy of this letter as acknowledgment of your receipt of these documents. A self-addressed, stamped envelope has been provided for this purpose.

If you should have any questions regarding this filing, please do not hesitate to call.

Sincerely,



Monica Borne Haab

Enclosure

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

RECEIVED

JUN 23 2004

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

IN THE MATTER OF THE APPLICATION OF)
TELECOM MANAGEMENT, INC. D/B/A PIONEER)
TELEPHONE FOR A CERTIFICATE OF)
AUTHORITY TO PROVIDE INTEREXCHANGE)
TELECOMMUNICATIONS SERVICES)
IN SOUTH DAKOTA)

Docket No. _____

APPLICATION

Telecom Management, Inc. d/b/a Pioneer Telephone ("Pioneer Telephone" or "Applicant") hereby submits this application for certificate of authority to provide interexchange intrastate telecommunications service within the State of South Dakota on a resale basis. In support of its application, Applicant provides the following information:

§20:10:24:02. Certificate of authority for interexchange service.

1. The Applicant is a corporation whose legal name, principal address, telephone number, facsimile number, website and E-Mail address are as follows:

Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Avenue
Portland, ME 04103
Phone: (207) 774-9500
Fax: (207) 774-9508
Toll Free: 888-492-6878
Website: www.pioneertelephone.com
E-Mail: info@pioneertelephone.com

2. The Applicant will provide interexchange services under its assumed name Pioneer Telephone.
3. (a) The Applicant is a Maine corporation established on February 22, 1995. The Certificate of Authority and fictitious name registration from the South Dakota Secretary of State are attached as Exhibit A.

(b) The Company will not have any offices in South Dakota. The Company's registered agent in South Dakota is:

National Registered Agents, Inc.
300 South Phillips Avenue, Suite 300
Sioux Falls, SD 57104-6322

(c) The name and address of each individual owning a 20% or greater ownership interest in Pioneer Telephone is as follows:

Susan Bouchard (100%)
583 Warren Ave.
Portland, ME 04103
4. The Applicant is not a partnership.
5. The Applicant intends to provide resold interexchange long distance services to residential and business customers.
6. The Company will provide its interexchange services on a resale basis utilizing the underlying facilities of Qwest and/or Global Crossing.

7. The Applicant will offer interexchange services on a statewide basis in South Dakota.
8. Current financial statements for the Applicant, including balance sheet and income statements, are attached as Exhibit B. As a privately held company, the Applicant does not have annual reports or reports to stockholders. A copy of the Applicant's tariff containing the terms and conditions of service is attached as Exhibit C.
9. The name, address, telephone number, fax number, e-mail address, and toll free number of the Applicant's representative to whom all inquiries must be made regarding complaints and regulatory matters:

Kevin Photiades, Compliance Specialist
583 Warren Ave.
Portland, ME 04103
Phone: (207) 774-9500
Fax: (207) 774-9508
E-Mail: regulatory@pioneertelephone.com

The Applicant's customer billing will be handled by the Company.

The Applicant's customer service matters are handled in-house by its customer service representatives. Each customer service representative is trained and authorized to resolve customer issues.

10. The Applicant is currently authorized to provide interexchange service in California, Delaware, Florida, Illinois, Indiana, Kentucky, Maine, Massachusetts, Michigan, Nevada, Ohio, Texas, and Wisconsin. Applicant is pending certification in Louisiana, and is in the process of obtaining certification nationwide. The Applicant has not been denied authority to operate in any state. The company is in good standing with the regulatory agencies of all states where it is registered/certified.
11. The Applicant will market its services to residential and business customers by using print advertising. The Applicant does not engage in multilevel marketing. The Applicant currently has no sample brochures used to assist in the sale of services.
12. The Applicant's emerging competitive long distance services will be offered at rates which are above the Applicant's costs to the underlying carrier. No more specific cost support is available for the Company's tariffed rates.
13. The Applicant's federal tax identification number is 01-0497005.
14. No complaints have been made against the Applicant with any state or federal commission regarding the unauthorized switching of a customer's telecommunications provider or for charging of customers for services that have not been ordered.

15. The Applicant asserts that it will not collect any advance payments or deposits from customers, and no such payments are provided for in its tariff. Therefore, no performance bond as required under Section 20:10:24:04.05 has been provided. Should the Applicant offer any prepaid type services in the future, it agrees to submit a performance bond to the Commission for this purpose.

16. Other information:

The Applicant's representative to whom all correspondence regarding this application should be addressed is:

Monica Borne Haab, Attorney
Nowalsky, Bronston & Gothard, APLLC
3500 N. Causeway Blvd., Suite 1442
Metairie, Louisiana 70002
Phone: (504) 832-1984
Fax: (504) 831-0892
E-Mail: mhaab@nbglaw.com

Additional information will be provided to Staff, upon request.

WHEREFORE, Telecom Management, Inc. d/b/a Pioneer Telephone respectfully requests that the Commission Grant Applicant a Certificate of Public Convenience and Necessity, giving Applicant authority to provide resold interexchange public telecommunications service, effective upon approval of this Application.

Respectfully submitted this 22nd day of June, 2004.

By: 
Monica Borne Haab, Attorney
Nowalsky, Bronston & Gothard, APLLC
3500 N. Causeway Blvd., Suite 1442
Metairie, Louisiana 70002
Phone: (504) 832-1984
E-Mail: mhaab@nbglaw.com

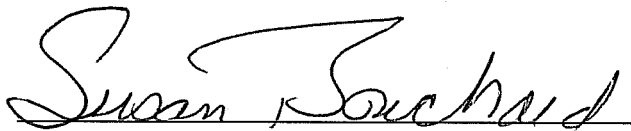
Verification of Application

I, Susan Bouchard, President of Telecom Management, Inc. d/b/a Pioneer Telephone, Applicant in the foregoing application, do hereby attest that I have reviewed the information contained in the application and Exhibits and all information is true and correct to the best of my knowledge and belief.

Dated this 17th day of June 2004.

Telecom Management, Inc.
d/b/a Pioneer Telephone

By:



Susan Bouchard, President
Telecom Management, Inc.
d/b/a Pioneer Telephone
583 Warren Ave.
Portland, ME 04103

Sworn to and subscribed before
me this 17th day of JUNE,
2004.


Notary Public

KEVIN PHOTIADES
Notary Public, Maine
My Commission Expires October 3, 2009

EXHIBIT A

CERTIFICATE OF AUTHORITY

State of South Dakota



OFFICE OF THE SECRETARY OF STATE

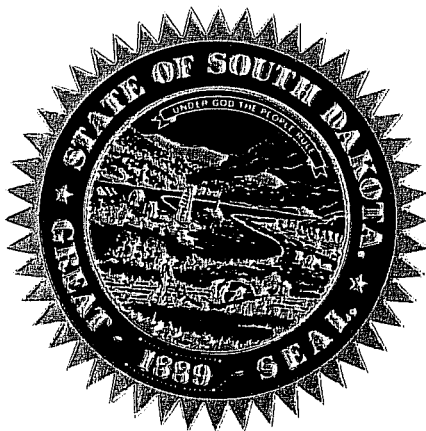
Certificate of Authority

ORGANIZATIONAL ID #: FB028593

I, **Chris Nelson**, Secretary of State of the State of South Dakota, hereby certify that the Application for a Certificate of Authority of **TELECOM MANAGEMENT, INC. (ME)** to transact business in this state duly signed and verified pursuant to the provisions of the South Dakota Corporation Acts, have been received in this office and are found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I hereby issue this Certificate of Authority and attach hereto a duplicate of the application to transact business in this state.

IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed the Great Seal of the State of South Dakota, at Pierre, the Capital, this June 1, 2004.



Chris Nelson

Chris Nelson
Secretary of State



Secretary of State
 State Capitol
 500 E. Capitol Ave.
 Pierre SD 57501
 Phone 605-773-4845
 Fax 605-773-4550

FILE NO. _____

RECEIPT NO. _____

RECEIVED

JAN 01 04

S.D. SEC. OF STATE

RECEIVED

MAY 24 04

S.D. SEC. OF STATE

Application for Certificate of Authority

Pursuant to the provisions of SDCL 47-8-7, the undersigned corporation hereby applies for a Certificate of Authority to transact business in the State of South Dakota and for that purpose submits the following statement:

(1) The name of the corporation is Telecom Management, inc.
 (exact corporate name)

(2) If the name of the corporation does not contain the word "corporation", "company", "incorporated" or "limited" or does not contain an abbreviation of one of such words, then the name of the corporation with the word or abbreviation which it elects to add thereto for use in this state is _____

(3) State where incorporated Maine Federal Taxpayer ID# 01-0497005

(4) The date of its incorporation is 2/22/1995 and the period of its duration, which may be perpetual, is perpetual

(5) The address of its principal office in the state or country under the laws of which it is incorporated is 583 Warren Ave., Portland, ME Zip Code 04103

mailing address if different from above is: _____ Zip Code _____

(6) The street address, or a statement that there is no street address, of its proposed registered office in the State of South Dakota is 300 South Phillips Avenue, Suite 300, Sioux Falls, SD Zip Code 57104-6322

and the name of its proposed registered agent in the State of South Dakota at that address is National Registered Agents, Inc.

(7) The purposes which it proposes to pursue in the transaction of business in the State of South Dakota are: (state specific purpose) the sale of telecommunications services

(8) The names and respective addresses of its directors and officers are:

Name	Officer Title	Street Address	City	State	Zip
Sue Bouchard	pres/treas/dir	583 Warren Ave.,	Portland, ME	04103	
Paul Driscoll	secretary	583 Warren Ave.,	Portland, ME	04103	

(9) The aggregate number of shares which it has authority to issue, itemized by classes, par value of shares, shares without par value, and series, if any, within a class is:

Number of shares	Class	Series	Par value per share or statement that shares are without par value
2000	common		no par value

(10) The aggregate number of its issued shares, itemized by classes, par value of shares, shares without par value, and series, if any, within a class, is:

Number of shares	Class	Series	Par value per share or statement that shares are without par value
200	common		no par value

(11) The amount of its stated capital is \$ 200
Shares issued times par value equals stated capital. In the case of no par value stock, stated capital is the consideration received for the issued shares.

(12) This application is accompanied by a CERTIFICATE OF FACT or a CERTIFICATE OF GOOD STANDING duly acknowledged by the Secretary of State or other officer having custody of corporate records in the state or country under whose laws it is incorporated.

(13) That such corporation shall not directly or indirectly combine or make any contract with any incorporated company, foreign or domestic, through their stockholders or the trustees or assigns of such stockholders, or with any copartnership or association of persons, or in any manner whatever to fix the prices, limit the production or regulate the transportation of any product or commodity so as to prevent competition in such prices, production or transportation or to establish excessive prices therefor.

(14) That such corporation, as a consideration of its being permitted to begin or continue doing business within the State of South Dakota, will comply with all the laws of the said State with regard to foreign corporations.

The application must be signed, in the presence of a notary public, by the chairman of the board of directors, or by the president or by another officer.

I DECLARE AND AFFIRM UNDER THE PENALTY OF PERJURY THAT THIS APPLICATION IS IN ALL THINGS, TRUE AND CORRECT.

Dated 5-11-04

Sue Bouchard
(Signature)
President
(Title)

STATE OF Maine

COUNTY OF Cumberland

I, Peter Robert Lee, a notary public, do hereby certify that on this 12 day of May 20 04, personally appeared before me Sue Bouchard who, being by me first duly sworn, declared that he/she is the President of Telecom Management, Inc., that he/she signed the foregoing document as officer of the corporation, and the statements therein contained are true.

12/30/2010
My Commission Expires

Peter Robert Lee
(Notary Public)

Notarial Seal

The Consent of Appointment below must be signed by the registered agent listed in number six.

Consent of Appointment by the Registered Agent	
I, <u>National Registered Agents, Inc.</u> , hereby give my consent to serve as the registered agent for <u>Telecom Management, inc.</u>	National Registered Agents, Inc.
(name of registered agent)	
(corporate name)	
Dated _____ 20 ____	<u>See Attached</u> (signature of registered agent)

CERTIFICATE

OF

USE IN A BUSINESS OF A TRADE, ASSUMED OR FICTITIOUS NAME

To: Register of Deeds
County of

The undersigned corporation, pursuant to the provisions of the laws of South Dakota, submits the following statement:

1. The name of the corporation (hereinafter referred to as the "Corporation") filing this original Certificate to Use in a Business of a Trade, Assumed or Fictitious Name is:

Telecom Management, Inc.

2. The trade/assumed/fictitious name under which business will be conducted by the Corporation is:

Pioneer Telephone

3. The name and address of the owner of the above trade/assumed/fictitious name is:

Telecom Management, Inc., 583 Warren Ave., Portland, ME 04103

Telecom Management, Inc.

By: *Sue Bouchard*
Sue Bouchard, President

By: *Paul Driscoll*
Paul Driscoll, Secretary

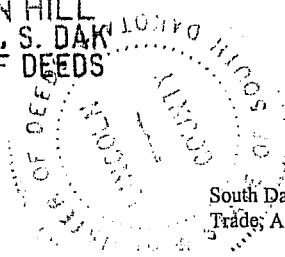
[Corporate Seal]

INSTR. NO. #1130
BK 1 PAGE 322

2004 JUN 11 AM 8:43

KATHLEEN HILL
LINCOLN CO., S. DAK
REGISTER OF DEEDS

10 pd



STATE OF MAINE)
) SS.:
COUNTY OF CUMBERLAND)

Sue Bouchard and Paul Driscoll being first duly sworn, each for himself says that he has read the foregoing certificate and knows the contents thereof and the same is true.

Sue Bouchard
Sue Bouchard, President

Paul Driscoll
Paul Driscoll, Secretary

Subscribed and sworn to before me this
12th day of May, 20 09.

Rebecca C. Pittman
Notary Public **REBECCA C. PITTMAN**
Notary Public, Maine
My Commission Expires December 1, 2010
My commission expires _____, 20_____.

EXHIBIT B

FINANCIAL STATEMENTS

4:03 PM
05/17/04
Cash Basis

Telecom Management, Inc.
Balance Sheet
As of April 30, 2004

	<u>Apr 30, 04</u>
ASSETS	
Current Assets	
Checking/Savings	
Customer Refund	1,300.02
Key Bank -- Checking	267,411.81
Petty Cash Start UP	100.00
SHAREHOLDER LOANS	<u>-22,300.00</u>
Total Checking/Savings	246,511.83
Other Current Assets	
Due from Employee	-118.59
Due From James Dougherty	2,685.73
Due From Renee St. Jean	825.00
general Journal	121.49
Interest Receivable	85,921.00
Pro-Life License	12,497.15
Refundable Fed. Tax	<u>-16,120.00</u>
Total Other Current Assets	85,811.78
Total Current Assets	332,323.61
Fixed Assets	
Accum. Depr.	-147,805.00
Equipment	268,237.03
Furniture	44,528.69
Land	12,500.00
Lease Hold Improvement	1,874.00
Software	15,227.31
Vehicles	<u>103,758.99</u>
Total Fixed Assets	298,321.02
Other Assets	
accum amort	-2,974.00
Due From C P & S Assoc., LLC	57,891.50
Due From Casey & Paige, LLC	217,606.16
DUE FROM SHAREHOLDER	364,271.62
NMM-Customer list	10,000.00
other Asset-patents	<u>2,450.00</u>
Total Other Assets	649,245.28
TOTAL ASSETS	<u>1,279,889.91</u>
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Credit Cards	
MBNA GOLD	2,595.17
Total Credit Cards	2,595.17
Other Current Liabilities	
Equipment TBA	1,200.00
FEDERAL TAXES PAYABLE	-3.31
STATE TAXES PAYABLE	<u>-5,000.00</u>
Total Other Current Liabilities	-3,803.31
Total Current Liabilities	-1,208.14
Long Term Liabilities	
loan on Automobile	73,236.83
Note Payable Computer Lease	8,613.20
Note Payable Phone Lease	<u>6,232.41</u>
Total Long Term Liabilities	88,082.44
Total Liabilities	86,874.30

4:03 PM
05/17/04
Cash Basis

Telecom Management, Inc.
Balance Sheet
As of April 30, 2004

	<u>Apr 30, 04</u>
Equity	
Capital Stock	10,000.00
Opening Bal Equity	414.82
Retained Earnings	794,941.56
Shareholder Distributions	-49,339.49
Net Income	436,998.72
Total Equity	<u>1,193,015.61</u>
TOTAL LIABILITIES & EQUITY	<u><u>1,279,889.91</u></u>

EXHIBIT C

TARIFF

TELECOMMUNICATIONS SERVICES TARIFF

TITLE SHEET

TELECOM MANAGEMENT, INC. D/B/A PIONEER TELEPHONE

TARIFF NO. 1

This tariff contains the description, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Telecom Management, Inc. d/b/a Pioneer Telephone with principal offices at 583 Warren Avenue, Portland, Maine 04103. This tariff is on file with the South Dakota Public Utilities Commission, and copies may be inspected during normal business hours at the Company's principal place of business.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective pages. Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	21	Original
2	Original	22	Original
3	Original	23	Original
4	Original	24	Original
5	Original		
6	Original		
7	Original		
8	Original		
9	Original		
10	Original		
11	Original		
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

TABLE OF CONTENTS

Title Sheet.....	01
Check Sheet.....	02
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Symbols.....	04
Tariff Format.....	05
Section 1: Definitions and Abbreviations.....	06
Section 2: Rules and Regulations.....	09
Section 3: Description of Service.....	18
Section 4: Rates and Charges.....	22

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Deleted or Discontinued Material
- I - Change Resulting in a Rate Increase
- N - New Regulation, Term, Condition or Rate
- R - Change Resulting in a Rate Reduction
- T - Change In Text or Regulation, but no Change in Rates

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper-right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be Sheet 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, 4th Revised Sheet 14 cancels 3rd Revised Sheet 14.
- C. Paragraph Numbering Sequence - There are various levels of alphanumeric paragraph coding. Each level of coding is subservient to its next higher level of coding.
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

1.1 Definitions:

Application for Service - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.

Authorized User - A person, firm, corporation, or other entity authorized by the customer to receive or send communications.

Carrier - Telecom Management, Inc. d/b/a Pioneer Telephone, unless stated otherwise.

Class of Service - Various categories of telephone service generally available to customers, such as business or residential.

Commission - South Dakota Public Utilities Commission.

Company - Telecom Management, Inc. d/b/a Pioneer Telephone.

Completed Calls - Completed calls are calls answered on the distance end.

Customer or Subscriber - The person, firm, corporation, or other entity which orders or uses service and is responsible by law for payment for communication service from the telephone utility.

Customer Provided Equipment - Terminal equipment provided by a customer.

Delinquent Account - An account for which a bill or payment agreement for regulated services or equipment has not been paid in full on or before the last day for timely payment.

Direct Distance Dialing (DDD) - Customer dialing over the nationwide intertoll telephone network of calls to which toll charges are applicable. No operator assistance is required for DDD calls.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

1.1 Definitions (continued)

Due Date - The last day for payment without unpaid amounts being subject to a late payment charge or additional collection efforts.

Holidays - Carrier's recognized holidays are New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day and Christmas Day.

Measured Use Service - The provision of long distance measured time communications telephone service to customers who access the carrier's services at its switching and call processing equipment by means of access facilities obtained from another carrier by the customer or otherwise provided at its own expense (the customer is responsible for arranging for the access line).

Message - A completed telephone call by a customer or user.

Premises - The space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

Rates - Recurring amounts billed to customers for regulated services and/or equipment.

Terminal Equipment - All telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wiring, which are intended to be connected electrically, acoustically or inductively to the telecommunication system of the telephone utility.

Underlying Carrier - The telecommunications carrier whose network facilities provides the technical capability and capacity necessary for the transmission and reception of customer telecommunications traffic.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

1.2 Abbreviations:

LATA - Local Access Transport Area

LEC - Local Exchange Carrier

MTS - Message Toll Service

PBX - Private Branch Exchange

SAL - Special Access Line

V&H - Vertical and Horizontal

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Company

The Company undertakes to provide only those services as are furnished under the terms and subject to the conditions and customer payment of the applicable rates of this tariff for communications originating and terminating within the State. The Company's services are provided on a statewide basis and are not intended to be limited geographically.

Communications originate when the customer accesses network directly or through the facilities of the local service carrier via one or more access lines, equal access or on a dial-up basis. The company may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Carrier network. The customer shall be responsible for all charges stated in this tariff.

The Company's services are provided on a monthly basis unless otherwise stated in this tariff, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Limitations on Service

2.2.1 Service is offered subject to the provisions of this tariff.

2.2.2 Carrier reserves the right to provide services only to and from locations where the necessary facilities or equipment are available.

2.2.4 Title to any equipment provided by Carrier under these regulations remains with Carrier. Prior written permission from the company is required before any assignment or transfer. In the event an assignment or transfer is allowed, all regulations and conditions contained in this tariff shall apply to the assignee or transferee.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

2.3 Use of Service

Service may not be used for any unlawful purposes.

The minimum period for service is one month (30 days) unless otherwise noted in the service description.

2.4 Liability of Carrier

The provisions of this section are not intended to restrict or limit a customer's rights under SDCL 49-13-1 and 49-13-1.1. If any provisions of this section conflict with SDCL 49-13-1 or 49-13-1.1, then the applicable South Dakota law shall prevail.

2.4.1 Carrier, at its own expense, will indemnify the customer and hold it harmless in respect to any and all loss, damage, liability or expense asserted against the customer by a third party on account of any property damage or personal injury caused by any negligence or willful misconduct of Carrier or its agents or representatives arising out of performance by Carrier of any testing or other activities on the customer's premises pursuant to this tariff. Carrier's obligations under the immediately preceding sentence shall be subject to the customer's full performance of this tariff and subject further to the customer's duty to take reasonable precautions in the location, construction, maintenance and operation of all activities, facilities and equipment for the protection against hazard or injury and so as to not interfere with the services provided by Carrier.

2.4.2 Carrier shall be indemnified and held harmless by the customer against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name, or service mark arising out of the material, data information, or other content transmitted over the carrier's facilities; and

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

2.4 Liability of Carrier

2.4.2 (continued)

- B. Claims for patent infringement of copyright or unauthorized use of any trademark, trade name, or service mark arising out of the material, data information, or other content transmitted over the carriers facilities; and
- C. All other claims arising out of any act or omission by the customer in connection with any service provided by Carrier.

2.5 Interruption of Service

- 2.5.1. Carrier shall make all reasonable efforts to prevent interruptions of service. When interruptions are reported or found by Carrier to occur, Carrier shall reestablish service as quickly as possible.
- 2.5.2. When a customer's service access line is reported to be out of order and remains out of order in excess of two (2) consecutive hours, the company shall, upon request, make appropriate adjustments to the subscriber's account. This rule does not apply if the outage occurs as a result of:
 - (1) A negligent or willful act on the part of the subscriber;
 - (2) A malfunction of subscriber-owned telephone equipment;
 - (3) Disasters or acts of God; or
 - (4) The inability of the company to gain access to the subscriber's premises after Carrier has requested that customer provide access to the premises.
 - (5) Carrier's provision of routine maintenance, testing or adjustments.
- 2.5.3. The customer shall be credited for an interruption of two (2) hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues. Credit for an interruption shall commence with the hour of the report or discovery of the interruption and will cease upon restoration of service. Any adjustments not in dispute shall be rendered within two billing periods after the billing period during which the interruption occurred.
- 2.5.4. Customers shall notify Carrier of interruptions in service. Before giving notice of interruption, the customer should ascertain whether the trouble is being caused by any action or omission by or within his control or in any wiring or equipment connected to the Carrier's terminal.

ISSUED:

EFFECTIVE:

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TELECOMMUNICATIONS SERVICES TARIFF

2.6 Responsibility of the Customer

2.6.1 All customers assume general responsibilities in connection with the provisions and use of services stated in this tariff. All customers are responsible for the following:

- A. The customer is responsible for placing orders for service, paying all charges for service rendered by Carrier and complying with all regulations governing the service. The customer is also responsible for assuring that its users comply with regulations.
- B. When placing an order for service, the customer must provide:
 - 1. The name(s) and address(es) of the person(s) responsible for the payment of service charges.
 - 2. The name(s), telephone number(s), and address(es) of the customer contact person(s).

2.6.2 Maintenance, Testing, and Adjustment

If a customer's service must be interrupted due to maintenance, Carrier shall notify the affected customer, in advance, if possible and will perform the work in such a manner as to minimize inconvenience.

Equipment provided by Carrier shall be made available to Carrier for such tests and adjustments as may be necessary to maintain them in satisfactory condition.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

2.6.3 Deposits and Advance Payments

The Company will not require a deposit or advance payment for service.

2.6.4 Cancellation by Customer

If a customer orders services requiring special equipment and/or facilities dedicated to the customer's use and then cancels his order before the service begins, before a completion of the minimum period mutually agreed upon by the customer and Carrier, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Carrier and not fully reimbursed by installation and monthly charges. If, based on such an order, any construction has either begun or been completed, but not such services provided, the non-recoverable cost of such construction shall be borne by the customer.

ISSUED:

EFFECTIVE:

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583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

2.6.5 Payment of Charges

- A. Service is provided and billed on a monthly (30 day) basis. Charges based on actual usage during a month will be billed monthly in arrears.
- B. Bills are payable upon receipt of invoice. Customers will be charged a late payment penalty in the amount of one and one-half percent (1.5%) per month on delinquent amounts and will be responsible for any charges associated with disconnection and reconnection of service. A bill will be considered delinquent after thirty (30) days from rendition of the invoice.
- C. In the event of a dispute concerning a bill, Customer must pay a sum equal to the amount of the undisputed portion of the bill and proceed with complaint procedures set forth in this tariff. If notice of a dispute as to charges is not received in writing within 180 days after a bill has been rendered, the billing will be considered correct and binding.
- D. Customer is responsible for payment of all state and local taxes (i.e. gross receipts tax, sales tax, municipal utilities tax) which shall be listed as separate line items and which are not included in Carrier's quoted rates.
- E. Customers will be charged a fee on all checks issued to Carrier which are returned due to non-sufficient funds.

2.6.6 Application of Charges

The charges for service are those in effect for the period that service is furnished.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

2.6.7 Customer Complaint Procedure

Carrier will resolve any disputes brought to its attention as promptly and effectively as possible.

Customer inquiries, complaints or notices may be made in writing to the Company at the address stated in this tariff or via the Customer Services toll free number: 1-888-492-6878.

Any unresolved disputes may be directed to the attention of the South Dakota Public Utilities Commission at:

500 East Capitol Avenue
Pierre, South Dakota 57501-5070
(605) 773-3201 or
1-800-332-1782
1-800-877-1113 (TTY through Relay South Dakota)

In the event of a dispute concerning an invoice, the customer must pay a sum equal to the amount of the undisputed portion of the bill. Service shall not be disconnected for nonpayment of the disputed portion of the bill.

2.7.1 Cessation of Service

Service shall cease at the end of the customer's service period, or when the customer transfers service to another long distance carrier, whichever occurs first. No credit shall be given for prepaid services discontinued prior to the end of the service term for which payment was made.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

2.7.2 Disconnection of Service by Carrier

- A. Five (5) days prior notice of pending disconnection shall be rendered to customers setting forth the reason(s) for the notice and the final date by which the account is to be settled or specific action taken. Such notice shall be forwarded to the customer via U.S. mail and will be considered rendered when delivered to the last known address of the responsible party.
- B. Transmission service will be refused or disconnected, after notice as set forth below, for any of the following reasons:
1. Without notice in the event of a condition on the customer's premises determined by the Carrier to be hazardous.
 2. Without notice in the event of customer's use in a manner which may adversely affect the Carrier's equipment or service to others.
 3. Without notice in the event of tampering with equipment furnished and owned by the Carrier.
 4. Without notice in the event of unauthorized use.
 5. After five (5) days written notice, for violation of or noncompliance with the Carrier's rules on file with the Commission, the requirements of municipal ordinances or law pertaining to the services.
 6. After five (5) days written notice for failure of the customer to permit Carrier reasonable access to its equipment.
 7. Upon five (5) days prior written notice for nonpayment of any regulated sum due to Carrier.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
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583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

2.7.2 Disconnection of Service by Carrier (contd.)

8. After five (5) days written notice, for failure of the customer or prospective customer to furnish any service equipment, permits, certificates or rights of way specified by Carrier to be furnished as a condition for obtaining service, or for the withdrawal of that same equipment or the termination of those permissions or rights, or for the failure of the customer or prospective customer to fulfill the contractual obligations imposed upon the customer as conditions of obtaining service.

2.7.3 Fractional Credits for Monthly Billed Services

Credits for a fractional part of a month are calculated by counting the number of days remaining in the billing period after service was discontinued. The number of days remaining in the billing period is divided by thirty and the resultant fraction is then multiplied by the monthly charge to arrive at the credit amount.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
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TELECOMMUNICATIONS SERVICES TARIFF

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 Timing of Calls

The customer's monthly usage charges for Carrier service are based upon the total number of minutes the customer uses and service options subscribed to. Chargeable time begins when the connection is established between the calling station and the called station or PBX. Chargeable time ends when either party "hangs up."

3.2 Service Period

For billing purposes, the start of service is the first day on which service is available for use by the customer. The end of service date is the last day or any portion of the last day for which service was provided by Carrier.

3.3 Interconnection

Service furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment shall be provided at the customer's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of this tariff. The customer is responsible for taking all necessary legal steps for interconnecting his customer-provided terminal equipment or communications systems with Carrier's. The customer shall secure all licenses, permits, right-of-ways, and other arrangements necessary for such interconnection.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
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Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

3.4 Terminal Equipment

3.4.1 Carrier's service may be used with or terminated in customer provided terminal equipment or customer provided communication systems, such as teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the customer. The customer is responsible for all costs at his premises, including customer personnel, wiring, electrical power, and the like incurred in his use of Carrier's service.

3.4.2 When terminal equipment is used, the equipment shall not interfere with service furnished to other customers. Additional protective equipment, if needed, shall be employed at the customer's expense.

3.5 Calculation of Distance

Usage charges for any mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates generally used within the industry.

Formula:
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

3.6 Minimum Call Completion Rate

The customer can expect a call completion rate of 99% of Feature Group D (1+) calls attempted.

3.7 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance marketing of services. These promotional offerings will be subject to Commission approval prior to implementation.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

3.8 Services Offerings

The company will provide the following services:

3.8.1 Message Toll Service (MTS)

"1+" Dialing is achieved by customer's telephone lines being programmed by the local telephone company (LEC) to automatically route 1+ calls to the Company's network.

3.8.2 Inbound Service (8XX)

Inbound Service is virtual banded inbound toll service which permits calls to be completed at the subscriber's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number which terminates at the customer's location. Inbound services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.

Carrier will accept a prospective inbound service customer's request for up to ten (10) telephone numbers and will reserve such number(s) on a first come first serve basis. All requests for number reservations must be made in writing, dated and signed by a responsible representative of the customer. Carrier does not guarantee the availability of number(s) until assigned. The telephone number(s) so requested, if found to be available, will be reserved for and furnished to the eligible customer.

If a customer who has received an 800/888 number does not subscribe to the Company's inbound service within 90 days, the Company reserves the right to make the assigned number available for use by another customer.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
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TELECOMMUNICATIONS SERVICES TARIFF

3.8.3 Travel Card Service

Allows subscribers to place calls by gaining access to the network via a toll free number and personal identification number (PIN) issued by the Company.

3.8.4 Directory Assistance

Directory Assistance will be provided by the Carrier at the per call charge as set forth in Section 4 of this tariff.

3.8.5 Operator Services

The Company does not provide operator services. Operator assisted calls are defaulted to and billed directly by the underlying carrier.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

SECTION 4 - RATES AND CHARGES

4.1. Usage Charges and Billing Increments

4.1.1 Usage Charges

Usage charges are generally flat rated. However, if any usage charges are determined by the time of day rate periods and minutes of use within each rate period, the rate period is determined by the time and day of call origination at the customer's location.

4.1.2 Billing Increments

Usage is billed in accordance with the billing increments set forth in the individual product rate sections of this tariff. All partial usage will be rounded up to the next highest applicable billing increment.

4.1.3 Rounding

All calls are rounded to the next highest billing interval. Any partial cents per call will be rounded up to the next highest whole cent.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
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Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

4.2 Outbound 1+ and Inbound 8XX Service

Plan Name	<u>TalkCents</u>	<u>HomeUSA</u>	<u>Rate Buster</u>
Rate Per Minute:	\$0.219	\$0.210	\$0.210
Initial Billing Increment:	6 seconds	60 seconds	60 seconds
Additional Billing Increments:	6 seconds	60 seconds	60 seconds
8XX Number Monthly Fee/Number	\$0.990	\$0.990	\$0.990
Monthly Usage Requirement:	\$15.00	\$15.00	\$15.00
Low Usage Fee *	\$0.99	\$0.99	\$0.99
Monthly Fee	N/A	N/A	\$1.49

The rate per minute stated above reflects an automatic fifty-percent (50%) discounted rate which remains in effect unless and until the customer becomes delinquent in payment of the account. If an account becomes delinquent, the fifty-percent (50%) discount is null and void and the customer will be charged at the full rate per minute for all future calls.

* Applies when monthly usage falls below the monthly usage requirements stated above for the applicable plan. Low usage fees are waived for customers utilizing online billing.

4.3 Travel/Calling Card Rates

\$0.119 per minute.

Billed in 60 second increments

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103

TELECOMMUNICATIONS SERVICES TARIFF

4.4 Directory Assistance

Directory assistance will be provided at a charge of \$0.89 per call.

4.5 Late Payment Penalty

Customers will be charged 1.5% of any amounts owed to the Company beyond the due date as set forth within this tariff.

4.6 Dishonored Check Charge

All customers issuing dishonored check(s) will be charged a fee of \$20.00 per check.

4.7 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance marketing of services. These promotional offerings will be subject to Commission approval prior to implementation.

4.8 Pay Telephone (Payphone) Surcharge

A \$0.35 surcharge shall be assessed for each call made from a pay telephone to an 8XX number or using a travel card and dialing the carrier prefix in the form 101XXXX.

ISSUED:

EFFECTIVE:

ISSUED BY: Kevin Photiades, Compliance Specialist
Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Ave.
Portland, Maine 04103



TMI CORPORATION
DBA PIONEER TELEPHONE
 583 WARREN AVE.
 PORTLAND, ME 04103
 www.pioneertelephone.com

KEYBANK, N.A.
 ASHLAND, ME 04732
 52-60/112

54615

6/14/2004

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PAY TO THE ORDER OF South Dakota Public Utilities Commission

\$ **250.00

Two Hundred Fifty and 00/100*****

DOLLARS 

South Dakota Public Utilities Commission

PIONEER TELEPHONE

Susan Beckard MP

MEMO _____

⑈054615⑈ ⑆011200608⑆ 191404002666⑈

TC04-105

South Dakota Public Utilities Commission
WEEKLY FILINGS
For the Period of June 17, 2004 through June 23, 2004

If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact
Delaine Kolbo within five business days of this report. Phone: 605-773-3201

ELECTRIC

EL04-023 **In the Matter of the Filing by TRK Development, Inc. for an Electric Master Metering Variance.**

On June 21, 2004, TRK Development, Inc. filed a request for a variance of the individual metering requirement contained in ARSD 20:10:26. TRK Development is designing a building for affordable housing funded under the South Dakota Housing Development Authority's tax credit program. The building is designed to have the owner pay the electric service for each unit and therefore TRK is requesting to master meter the electric for the building.

Staff Analyst: Michele Farris
Staff Attorney: Karen Cremer
Date Filed: 06/21/04
Intervention Deadline: 07/09/04

TELECOMMUNICATIONS

TC04-104 **In the Matter of the Establishment of Switched Access Revenue Requirement for Cheyenne River Sioux Tribe Telephone Authority.**

On June 22, 2004, Cheyenne River Sioux Tribe Telephone Authority, Eagle Butte, South Dakota, filed a switched access cost study developing a revenue requirement and minutes of use that are included in the revenue requirement and minutes of use used to determine the switched access rates for the Local Exchange Carriers Association.

Staff Analyst: Harlan Best
Staff Attorney: Karen Cremer
Date Docketed: 06/22/04
Intervention Deadline: 07/09/04

TC04-105 **In the Matter of the Application of Telecom Management, Inc. d/b/a Pioneer Telephone for a Certificate of Authority to Provide Interexchange Telecommunications Services in South Dakota.**

On June 23, 2004, Telecom Management, Inc. d/b/a Pioneer Telephone filed an application for a Certificate of Authority to provide telecommunication services in South Dakota. The applicant intends to provide resold interexchange long distance services to residential and business customers throughout South Dakota.

Staff Analyst: Michele Farris
Staff Attorney: Karen Cremer
Date Filed: 06/23/04
Intervention Deadline: 07/09/04

TC04-106 **In the Matter of the Establishment of Switched Access Revenue Requirement for**

Alliance Communications Cooperative, Inc.

On June 23, 2004, Alliance Communications Cooperative, Inc., Garretson, South Dakota, filed a switched access cost study developing a revenue requirement and minutes of use that are included in the revenue requirement and minutes of use used to determine the switched access rates for the Local Exchange Carriers Association.

Staff Analyst: Keith Senger
Staff Attorney: Karen Cremer
Date Docketed: 06/23/04
Intervention Deadline: 07/09/04

TC04-107 In the Matter of the Establishment of Switched Access Revenue Requirement for Splitrock Properties, Inc.

On June 23, 2004, Splitrock Properties, Inc., Garretson, South Dakota, filed a switched access cost study developing a revenue requirement and minutes of use that are included in the revenue requirement and minutes of use used to determine the switched access rates for the Local Exchange Carriers Association.

Staff Analyst: Keith Senger
Staff Attorney: Karen Cremer
Date Docketed: 06/23/04
Intervention Deadline: 07/09/04

TC04-108 In the Matter of the Establishment of Switched Access Revenue Requirement for Valley Telecommunications Cooperative Association, Inc.

On June 23, 2004, Valley Telecommunications Cooperative Association, Inc., Herried, South Dakota, filed a switched access cost study developing a revenue requirement and minutes of use that are included in the revenue requirement and minutes of use used to determine the switched access rates for the Local Exchange Carriers Association.

Staff Analyst: Harlan Best
Staff Attorney: Karen Cremer
Date Docketed: 6/23/04
Intervention Deadline: 7/09/04

TC04-109 In the Matter of the Section 272 Biennial Report for Qwest Communications International, Inc.

On June 14, 2003, the Commission received from Ernst & Young a Report of Independent Accountants on Applying Agreed-Upon Procedures regarding the section 272 biennial report for Qwest Communications International, Inc. Pursuant to section 272 (d) of the Communications Act of 1934, as amended, the Commission is accepting comments on this report. Any person may submit comments and the comments should include any proposal for how the Commission should proceed with this docket.

Staff Analyst: Harlan Best
Staff Attorney: Karen E. Cremer
Comments Due: 07/23/04

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**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE APPLICATION OF)	ORDER GRANTING
TELECOM MANAGEMENT, INC. D/B/A)	CERTIFICATE OF
PIONEER TELEPHONE FOR A CERTIFICATE)	AUTHORITY
OF AUTHORITY TO PROVIDE)	
INTEREXCHANGE TELECOMMUNICATIONS)	TC04-105
SERVICES IN SOUTH DAKOTA)	

On June 23, 2004, the Public Utilities Commission (Commission), in accordance with SDCL 49-31-3 and ARSD 20:10:24:02, received an application for a certificate of authority from Telecom Management, Inc. d/b/a Pioneer Telephone (Pioneer).

Pioneer proposes to offer resold interexchange long distance services to residential and business customers. A proposed tariff was filed by Pioneer. The Commission has classified long distance service as fully competitive.

On June 24, 2004, the Commission electronically transmitted notice of the filing and the intervention deadline of July 9, 2004, to interested individuals and entities. No petitions to intervene or comments were filed and at its July 20, 2004, meeting, the Commission considered Pioneer's request for a certificate of authority. Commission Staff recommended granting a certificate of authority with an effective date of August 23, 2004, subject to the condition that Pioneer not offer any prepaid services (including prepaid calling cards) and not accept or require any deposits or advance payments without prior approval of the Commission. Commission Staff further recommended a waiver of ARSD 20:10:24:02(8).

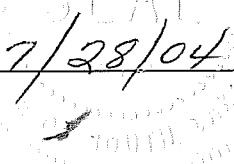
The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapter 49-31, specifically 49-31-3 and ARSD 20:10:24:02 and 20:10:24:03. The Commission finds that Pioneer has met the legal requirements established for the granting of a certificate of authority. Pioneer has, in accordance with SDCL 49-31-3, demonstrated sufficient technical, financial and managerial capabilities to offer telecommunications services in South Dakota. Further, the Commission finds that there is good cause to waive ARSD 20:10:24:02(8). The Commission approves Pioneer's application for a certificate of authority, subject to the condition that Pioneer not offer any prepaid services (including prepaid calling cards) and not accept or require any deposits or advance payments without prior approval of the Commission. As the Commission's final decision in this matter, it is therefore

ORDERED, that Pioneer's application for a certificate of authority to provide interexchange telecommunications services is hereby granted, effective August 23, 2004, subject to the condition that Pioneer not offer any prepaid services (including prepaid calling cards) and not accept or require any deposits or advance payments without prior approval of the Commission. It is

FURTHER ORDERED, that the Commission waives ARSD 20:10:24:02(8). It is

FURTHER ORDERED, that Pioneer shall file informational copies of tariff changes with the Commission as the changes occur.

Dated at Pierre, South Dakota, this 27th day of July, 2004.

CERTIFICATE OF SERVICE	
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by first class mail, in properly addressed envelopes, with charges prepaid thereon.	
By:	<u>Delaine Koelke</u>
Date:	<u>7/28/04</u>
 (OFFICIAL SEAL)	

BY ORDER OF THE COMMISSION:

Robert K. Sahr
ROBERT K. SAHR, Chairman

Gary Hanson
GARY HANSON, Commissioner

James A. Burg
JAMES A. BURG, Commissioner

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

CERTIFICATE OF AUTHORITY

To Conduct Business As A Telecommunications Company
Within The State of South Dakota

Authority was Granted effective August 23, 2004
Docket No. TC04-105

This is to certify that

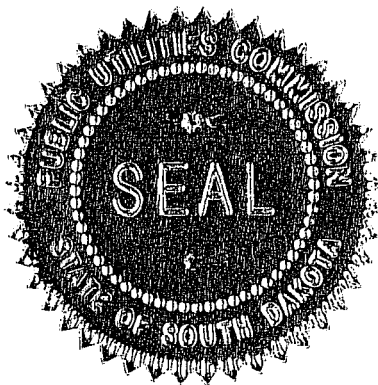
TELECOM MANAGEMENT, INC. D/B/A PIONEER TELEPHONE

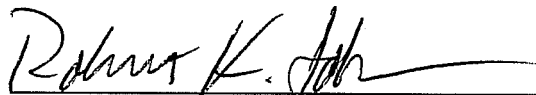
is authorized to provide interexchange telecommunications services in South Dakota, subject to the condition that it not offer any prepaid services (including prepaid calling cards) and not accept or require any deposits or advance payments without prior approval of the Commission.

This certificate is issued in accordance with SDCL 49-31-3 and ARSD 20:10:24:02, and is subject to all of the conditions and limitations contained in the rules and statutes governing its conduct of offering telecommunications services.


Dated at Pierre, South Dakota, this 27th day of July, 2004.

**SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION:**




ROBERT K. SAHR, Chairman


GARY HANSON, Commissioner


JAMES A. BURG, Commissioner